

High Water Bill?

- ▶ Locate your water meter. It is normally found at the property line in the front yard. Open the lid on top of the meter to awaken the display and wait until it displays the “rate”. The display will alternate between the rate and the current reading.
- ▶ Be sure that no one is using water. Read and record your meter reading.
- ▶ The “rate” display should read 0.00 if no water is currently going through the meter. Watch for several moments due to smaller leaks may take a few moments to record.
- ▶ If the rate displays a number greater than 0.00, water is leaking.
- ▶ You may have a water cut-off valve inside your house. If so, close the valve. If the meter is still displaying a value greater than 0.00, your leak is between the meter and the valve location. Look for wet spots in the yard. This type of leak is often difficult to locate, so you may need to call your local plumber.
- ▶ If the meter “rate” indicator displays 0.00 when the cut-off valve is closed, the leak is in the house beyond the cut-off valve. Turn the valve back on and check under the house for leaks.
- ▶ Check the water level in the commode. It should be at least 1/2 inch below the top of the overflow tube.
- ▶ Some leaks are very small. A leak that runs 24 hours a day will add up to a large water bill.
- ▶ To determine the size of a leak, read your meter before you leave for work or before going to bed—any long period of time when there will be no water usage. (Be sure that icemakers and any other type of automatic water devices are turned off). After several hours, read the meter again. Subtract the difference. This number represents the size of the leak. If your meter registers in cubic feet rather than gallons, multiply the number by 7.5 to determine the number of gallons leaked.



Have a leak repaired quickly!

You are responsible for all the water that goes through your meter.

Delaying repairs can be costly!

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